

Mediation Participant Evaluation

Revised January 09

Please take a few minutes to rate your experience of mediation process. Your confidential response is valuable to us. For each question, please circle the number that reflects your experience of the mediation process or check the box.

Form completed by: Party filing the legal action

I am: Male

Party responding to the legal action

Female

1. Do you have an attorney? Yes _____ No _____
2. I was able to freely ask questions and say what I needed to say during the mediation.
Not at all 1 2 3 4 5 Completely
3. My attorney prepared me for mediation.
Not at all 1 2 3 4 5 Completely
4. Having the mediator present was helpful.
Not at all 1 2 3 4 5 Completely
5. The mediator explained the mediation process.
Not at all 1 2 3 4 5 Completely
6. The mediator allowed both sides to express their views.
Not at all 1 2 3 4 5 Completely
7. I felt pressured by the mediator to go along with things I did not want.
Not at all 1 2 3 4 5 Completely
8. The mediator recommended a specific decision.
Not at all 1 2 3 4 5 Completely
9. I have a better understanding of the situation.
Not at all 1 2 3 4 5 Completely
10. I have a better understanding of the other party's perspective.
Not at all 1 2 3 4 5 Completely
11. I believe that the other party has a better understanding of my perspective.
Not at all 1 2 3 4 5 Completely
12. I experienced fear or intimidation during the mediation because of the other party.
Not at all 1 2 3 4 5 Completely
13. My experience in mediation helped me to decide the next steps to effectively deal with the situation.
Not at all 1 2 3 4 5 Completely

14. The mediation fee was reasonable.
 Not at all 1 2 3 4 5 Completely
15. I was satisfied with the mediation process.
 Not at all 1 2 3 4 5 Completely
16. I was satisfied with the mediator.
 Not at all 1 2 3 4 5 Completely
17. Overall, the mediation was useful to me.
 Not at all 1 2 3 4 5 Completely
18. I would recommend mediation to another person in a similar situation.
 Not at all 1 2 3 4 5 Completely
19. I would choose mediation again if I have another conflict.
 Not at all 1 2 3 4 5 Completely

20. If there were any drawbacks to your mediation experience, please explain:

21. If there were any benefits to your mediation experience, please explain:

22. What would help us improve the mediation experience for other people?

23. During mediation, an agreement: Was reached
 Was not reached.

24. If an agreement was reached, it was: A full agreement
 A partial agreement.

Mediator Name: _____

 Date County of Case Filing Case Number

*Please fax or mail to: Mediation Services of Eastern Iowa, 509 Kirkwood Avenue,
 Iowa City, IA 52240 (319) 248-1940 (phone) (319) 339-6157 (fax)*